

HZ KONTEJNERY s.r.o.

[place of business posted on the website]

Name and surname

Street and building no,

123 45 City

email@email.cz

tel. no.: +420 123 456 789

BY REGISTERED MAIL / EMAIL

place, date

COMPLAINT RE GOODS

I purchased the following goods

from you:	[insert name of product];
for the price of:	CZK [insert amount];
variable symbol of the tax document (invoice):	[insert variable symbol];
the goods were delivered to me on:	[insert date].

The goods delivered to me had the following defects: [describe defects].

I request the [provision of a reasonable discount / elimination of the defect].

In the event it is not possible to eliminate the defect/s, I request [a refund of the purchase price / delivery of new goods].

Best regards

[signature]